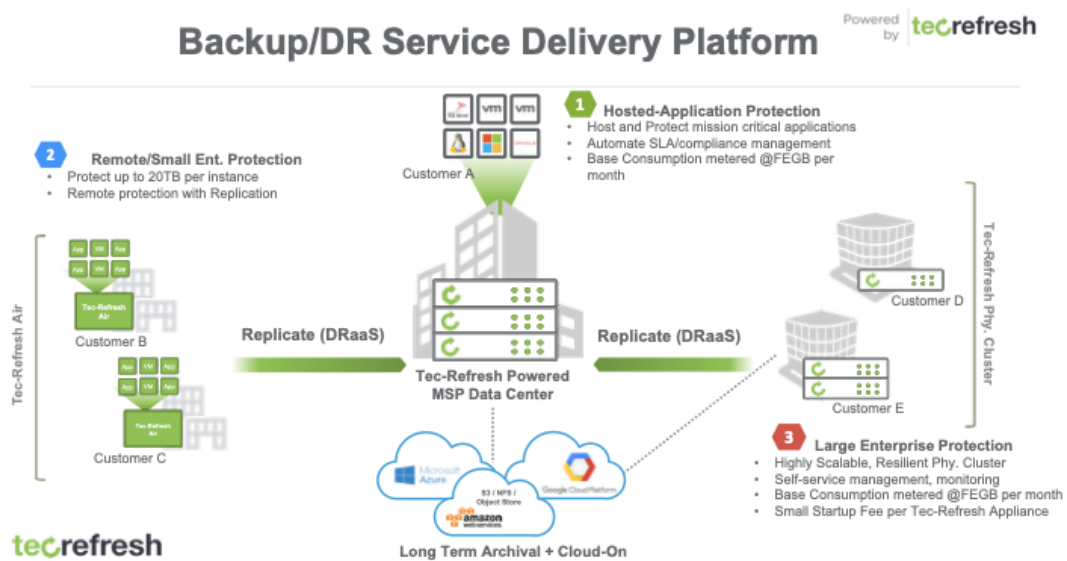


## New Service Offering!

2020-01-01 - Miguel Martinez - in General

Tec-Refresh is excited to announcing a new service offering, Backup/DR Services. Please contact a Tec-Refresh Sales or Support representative for further information.

[info@tec-refresh.com](mailto:info@tec-refresh.com)



## Backup-as-a-Service: Catalog

Service Type	Service Level Agreement (SLA)			Est. Price	Additional Ala-Carte Services (Optional)
	Recovery Point Objective (RPO)	Recovery Time Objective (RTO)	Backup Copies		
<b>Standard</b>	<ul style="list-style-type: none"> <li>Daily Backup up to 14 days</li> </ul>	<ul style="list-style-type: none"> <li>24-hour recovery up to 2 weeks</li> </ul>	One Copy (Local)	\$150 / TB / Month	<ul style="list-style-type: none"> <li>Snapshot on demand</li> <li>Public Cloud Archival</li> </ul>
<b>Advanced</b>	<ul style="list-style-type: none"> <li>Daily Backup up to 30 days (2 weeks Local)</li> </ul>	<ul style="list-style-type: none"> <li>8-hour Recovery up to 2 weeks</li> <li>24-hour recovery up to 30 days</li> </ul>	Two Copies (Local + DR)	\$225 / TB / Month	<ul style="list-style-type: none"> <li>Snapshot on demand</li> <li>File Granular Recovery</li> <li>Public Cloud Archival</li> </ul>
<b>Premium</b>	<ul style="list-style-type: none"> <li>4-hour backup for 7 days</li> <li>Daily Backup up to 30 days</li> <li>90 Days Archival</li> </ul>	<ul style="list-style-type: none"> <li>Near real-time Recovery (Live Mount) up to 7 days</li> <li>8-hour Recovery &lt; 30 days</li> <li>48-hour recovery &gt; 30 days</li> </ul>	Three Copies (Local + DR + Pvt. Cloud Store)	\$285 / TB / Month	<ul style="list-style-type: none"> <li>Snapshot on demand</li> <li>Dev/Test Instance</li> <li>File Granular Recovery</li> <li>Public Cloud Archival</li> </ul>
<b>Platinum</b>	<ul style="list-style-type: none"> <li>4-hour backup for 14 days</li> <li>Daily Backup up to 60 days</li> <li>180 Days Archival</li> </ul>	<ul style="list-style-type: none"> <li>Near real-time Recovery (Live Mount) up to 14 days</li> <li>4-hour Recovery &lt; 30 days</li> <li>24-hour recovery &gt; 60 days</li> </ul>	Three Copies (Local + DR + Pvt. Cloud Store)	\$320 / TB / Month	<ul style="list-style-type: none"> <li>Snapshot on demand</li> <li>Dev/Test Instance</li> <li>File Granular Recovery</li> <li>Cloud Instantiation</li> <li>Public Cloud Archival</li> </ul>

• Improved SLA  
 • Progressive Pricing